





How we can help you

Turn your returns and exchanges into a sales lever

With CACs soaring (up to 222% higher than 10 years ago*) brands must shift their focus to loyalty. A great returns and exchanges experience is key for this.

1

Improve customer experience, and boost customer loyalty and retention.

2

Increase sales and repurchase frequency, without the need for costly campaigns.

3

Improve operational efficiency, reduce the administrative burden of returns, and reallocate resources to other higher value areas.

Custom fit for your needs

Say goodbye to the uncertainty and risk, and hello to a hassle-free experience.

Quick, easy, and flexible

Custom fit for your needs. We are here to build the best return and exchanges solution for your operations team and a seamless experience for your customers.

Zero risk

We develop our own data model to detect and prevent potentially fraudulent behaviours and actions. And if we ever get it wrong, we bear the cost, not you.



Our product offering

Instant refunds

Refund customers their money in seconds instead of days. Don't wait for their returned items to be received and processed.

Keep customers captivated instead of captive

Build customer loyalty thanks to a transparent, simple and fast process. Reward them back for the trust placed in your brand at the time of the original purchase.

Reduce operational stress

You can choose the most cost-effective logistics process, now that return time is no longer a factor.

Zero risk

Reveni covers you in the event of products not being returned or arriving in poor condition.



Instant exchanges

Don't make your customers wait. Ship the new products straight away and process their return later.

Reduce % of returns

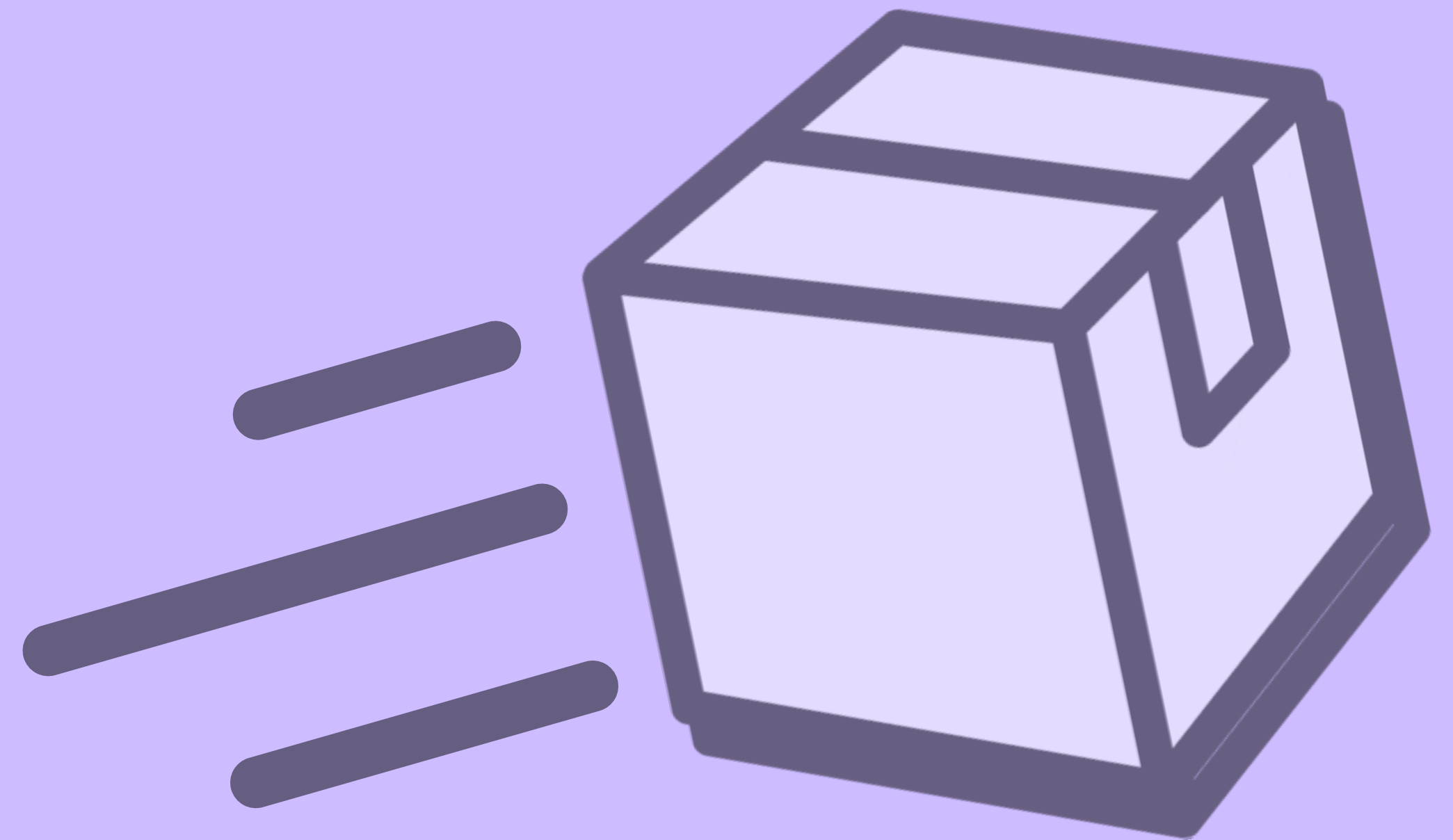
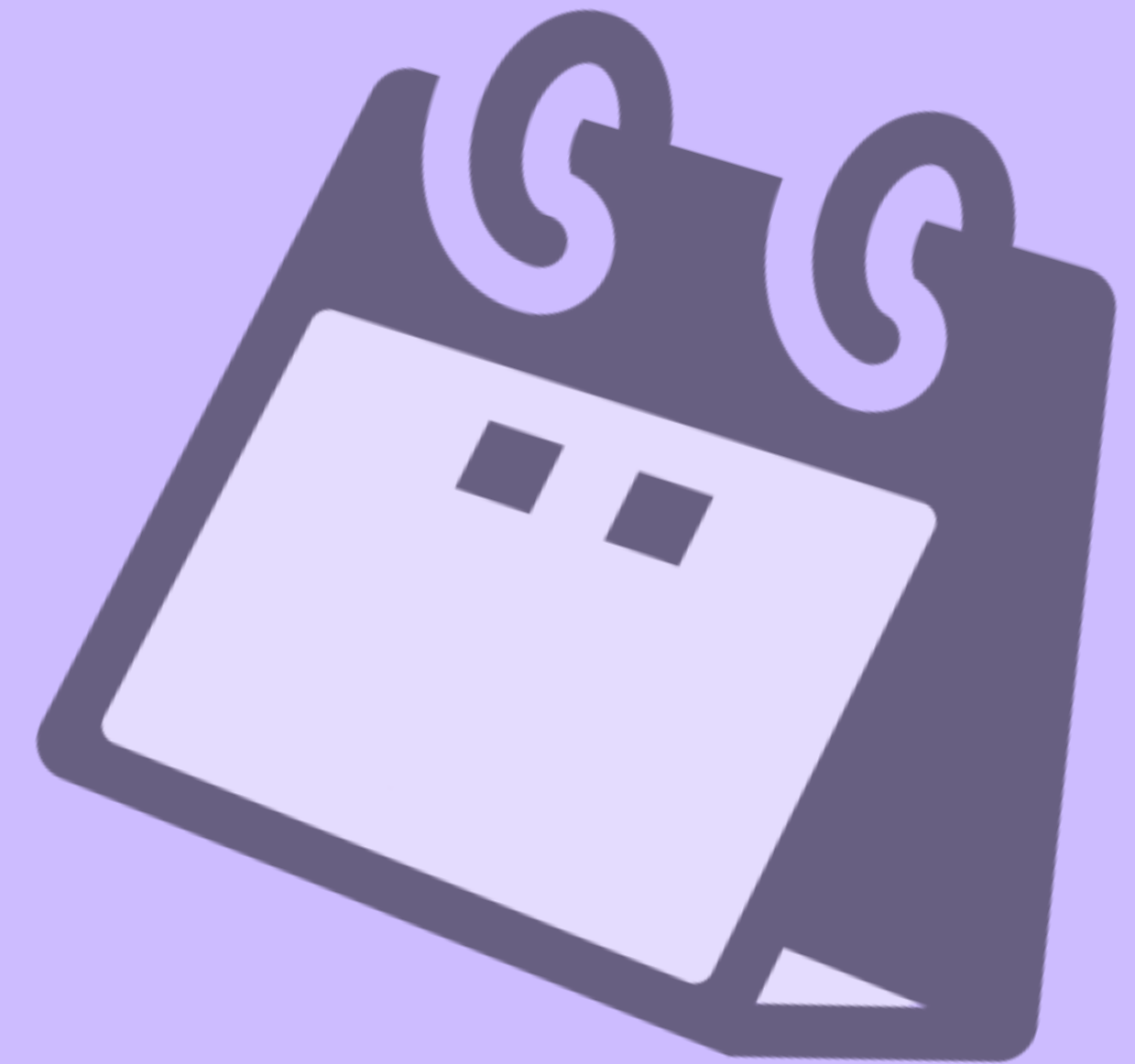
Incentivise exchanges, minimizing turnaround times and lost sales.

De-stress logistics and customer service ops

No need to block stock or keep track of orders pending collection of returned items.

Zero risk

Reveni covers you in the event of products not being returned or arriving in poor condition.



Store credit

Keep customers coming back for more with Reveni's hassle-free instant store credit.

Retain revenue

Keep revenue from the initial sale while still providing customers with a flexible and convenient return option.

Incentivise customers

Offer extra credit as an incentive for customers, increasing the likelihood of repeat purchases.



Return portal

Stop handling requests via email. Automate your processes, minimize human error, increase operational efficiency and customer satisfaction.

Quick and easy process

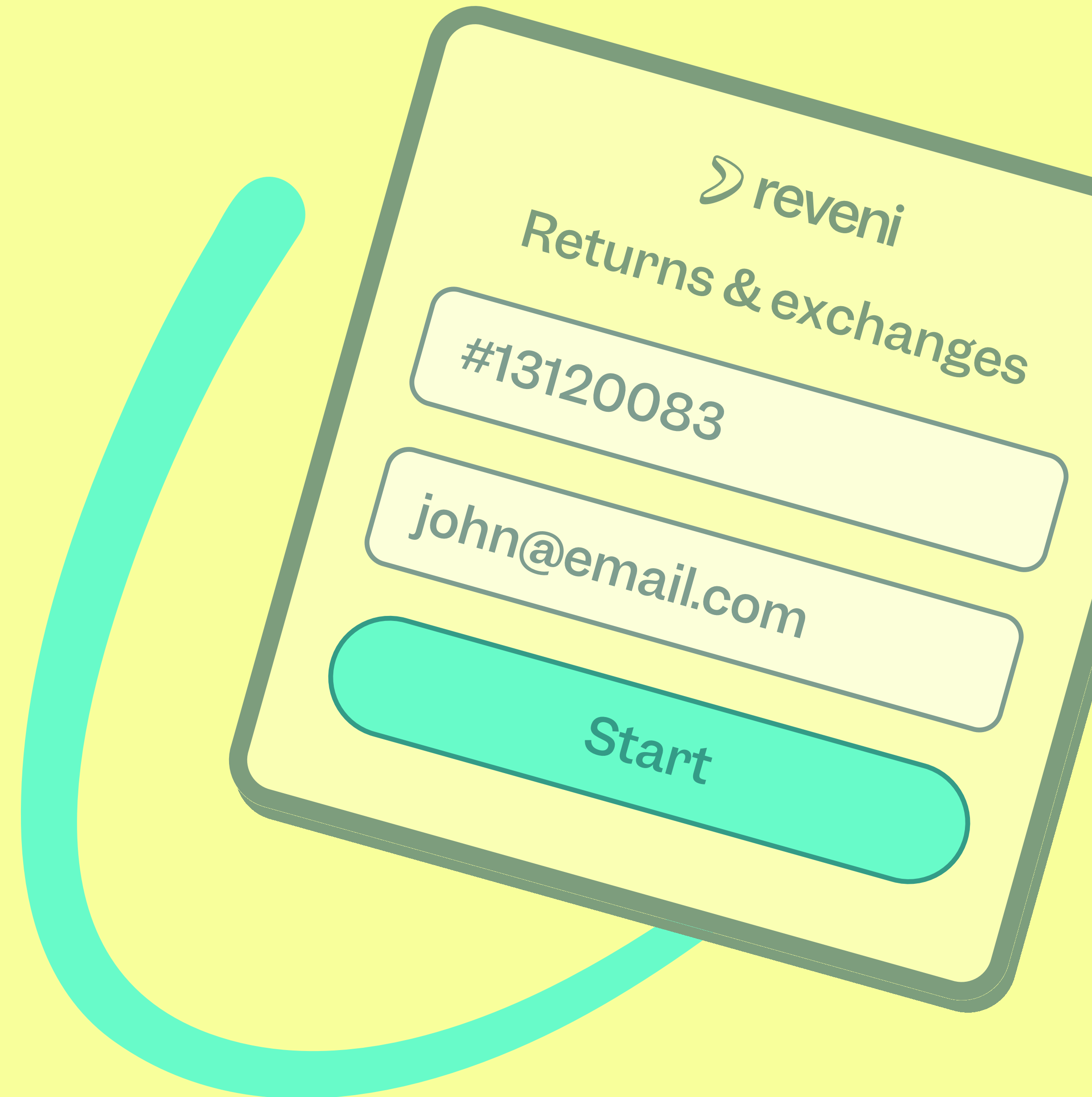
Give customers a user-friendly way to initiate and track their return and exchange requests.

Your brand, your rules

Define the look and feel of the portal to match your brand and configure your preferred returns and exchanges policy, return methods, and return reasons.

Your ops under control

Thanks to our merchant dashboard, all the information needed to manage your customers' request is in one place, saving your team time and effort and streamlining your processes.



Partners & Integrations

We team up with the major players in the industry to make integration smooth and effortless for you.

{ **REST:API** }



odoo



RETURN**GO**



Woo **COMMERCE**

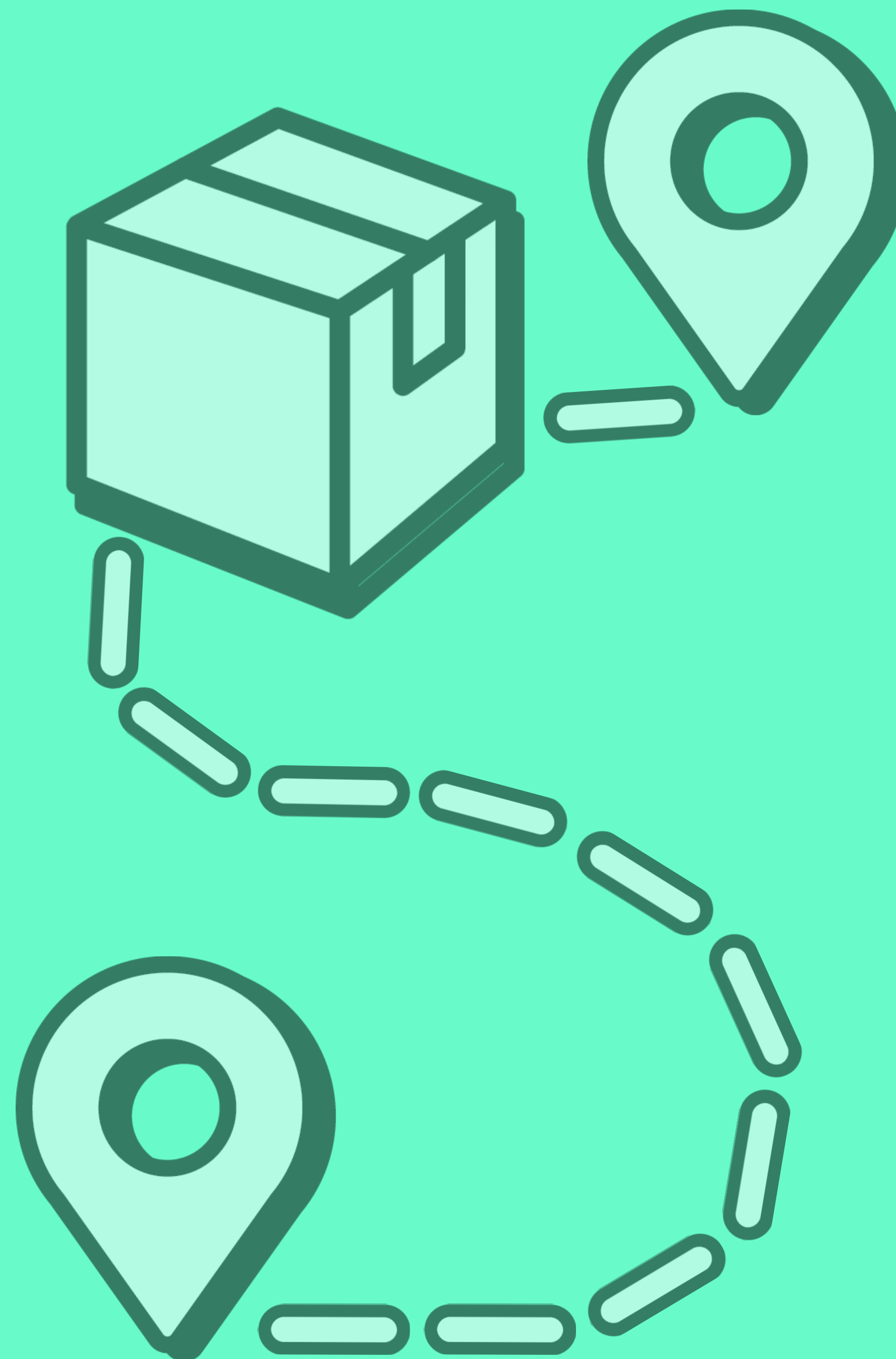
Logistics

With over 50 carriers supported, we can integrate with your existing operations and carrier contract, or offer our contracts for cost savings.



Spring

+ many
more



Why Reveni



The figures we help you achieve

+116%

recurring customers

+87.5%

repurchase rate

+13.3%

avg. order value

+7.6%

orders by customer

x2

recurrent purchases

+76%

sales equivalent generated

Data obtained from a client over a three-month period before and after working with Reveni.

Some of our partner brands

VAPODEMIA



Edmmond Studios

GOI

Hurley)(

MASCARÓ

Morrison 

NUDE PROJECT®

POMPEII BRAND®

 SAMURAI

Ⓢ SINGULARU

Panambi 

P O P
A


PrettyBallerinas

renatta&go

sepiia

...and many more

Testimonials



Edmmond Studios

“Thanks to Reveni and its instant refund option, we have greatly simplified our domestic and international returns process. Our customers now make their returns much simpler and faster, and benefit from getting their money back instantly. Among other things, this has helped us to significantly reduce the number of issues we receive from customers enquiring about their refund.”

Nico Soto, Ecommerce Manager

POMPEII BRAND®

“A few months ago we realised that as we grew, so did our returns. And with that, we were often unable to offer a returns process that met our customers' expectations. With Reveni we have been able to transform a bad experience into an exceptional experience, having much more satisfied customers that we have been able to build customer loyalty.”

Jorge Vidri, Co-founder

NORRØTT

“With Reveni we have managed to give our customers the peace of mind of having the money in their pocket without having returned their order yet, avoiding headaches in the return process.”

Lluís Abad, COO



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