SEEBURGER
BUSINESS INTEGRATION

SEEBURGER Cloud Services

Global E-Invoicing Service

What is the Global E-Invoicing Service?

E-invoicing (electronic invoicing) is the electronic exchange of structured invoice data between suppliers and customers, who can then process it automatically. Invoice data is transmitted either directly between sender and recipient via an e-invoicing network (e.g. Peppol) or central exchange and clearance systems (e.g. ChorusPro in France or SdI in Italy).

SEEBURGER's Global E-Invoicing Service is a cloud-based B2B service designed to support any company exchanging electronic invoice data in an international environment. International e-invoicing is often subject to strict requirements on how the invoice is created and delivered, with real-time checks and approval of transactions by authorities or government-appointed companies.

Our out-of-the-box country-specific e-invoicing services enable you to get started quickly – regardless of where your international business partners are based or what technology they use.
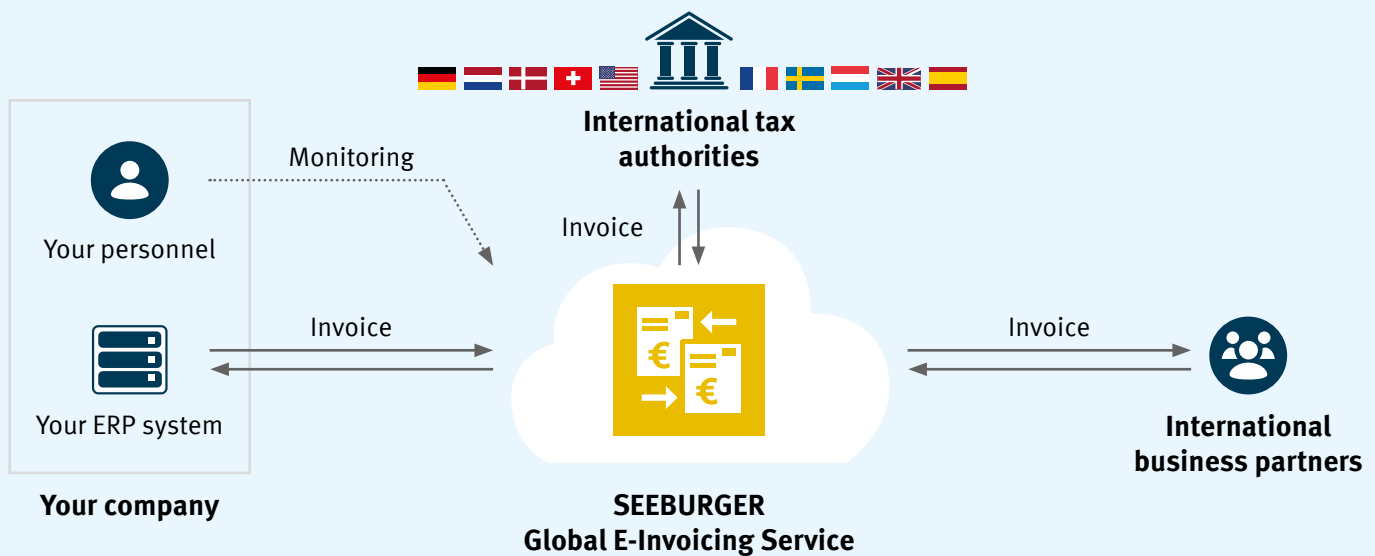
Contents

Overview

The e-invoicing service is provided on the basis of SEEBURGER's BIS software solution and operated by SEEBURGER. It offers the following core functions and benefits:

› **Seamless SAP integration** with SEEBURGER adapters and add-ons for SAP ERP & SAP S/4HANA

› **Global E-Invoicing framework** covers the requirements of e-invoicing and CTCs worldwide

› **Automatic exchange** with government platforms, tax authorities and business partners

› **Secure global cloud** with Tier 3+ data centers in Germany, China and the USA, 99.9% availability, ISAE 3402 and ISO2700 certified

› **E-Invoicing Monitor** for your users in SAP ERP, SAP S/4HANA and the SEEBURGER Cloud

› **Compliance Check** can automatically validate invoices against business rules, syntactic and semantic requirements

› **Legal archiving** of invoices and related documents according to local law and retention period

› **Audit trail** for each invoice (source format, PDF visualization, status responses, target format, etc.)

We take into account the requirements of different industries by using industry-specific modules that map the respective processes, standards and particular specifications necessary.

International tax authorities

Monitoring

Invoice

Your personnel

Your ERP system

Invoice

Your company

SEEBURGER Global E-Invoicing Service

Invoice

International business partners

Product Details

The e-invoicing service handles all electronic invoice exchange with your business partners from the private and public sectors as well as with the tax authorities. All you have to do is ensure that the data is available in a structured format such as CSV, IDoc, XML or ASCII. If desired, we can also directly link in your ERP system. SEEBURGER also provides a number of SAP adapters and add-ons to seamlessly integrate with SAP ERP and SAP S/4HANA systems.

Conveniently and flexibly put your own package together by economically combining a standardized operating model in the public or private cloud with individually agreed service level modules. We also support hybrid cloud models in which we optimally combine functions from our e-invoicing service with your on-premises IT solution. We offer you the reliability and benefits of a professional data center with a range of security certificates, detailed service level agreements, extensive disaster recovery options, proven escalation management and detailed monthly reports. Process, configuration and master data is automatically monitored and logged at all times, as are mappings and processing rules.

The e-invoicing service supports all major standards in B2B and B2G e-invoicing and e-VAT reporting
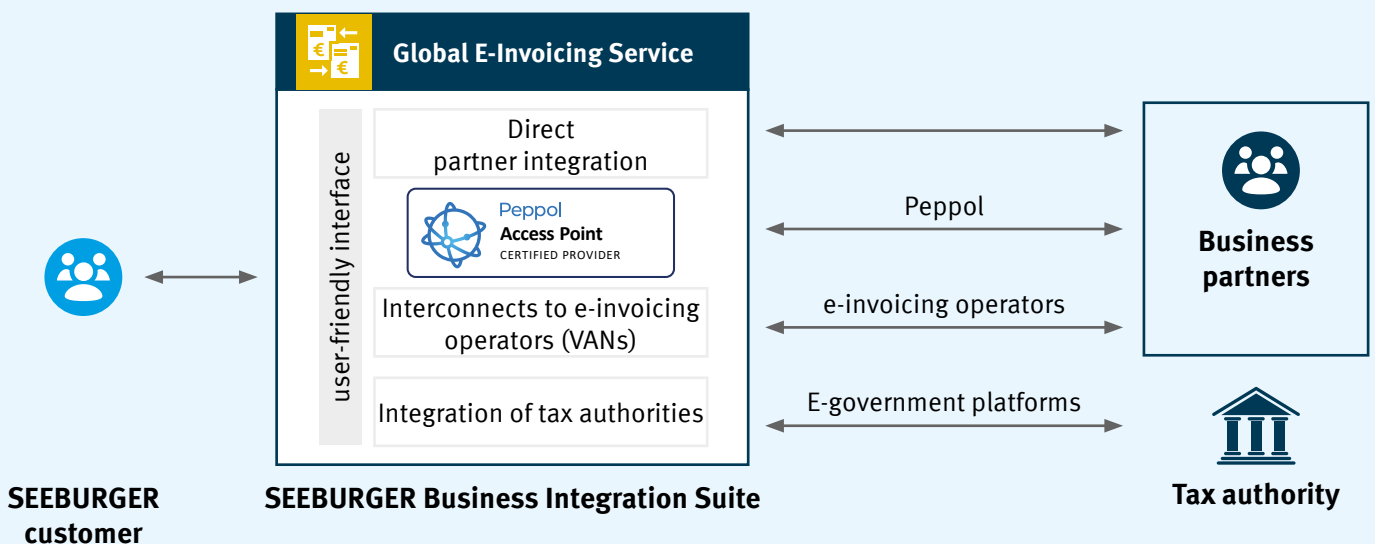Modules are available for Australia, Austria, Belgium, Bulgaria, Canada, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Mexico, Netherlands, Norway, Poland, Portugal, Romania, Slovakia, Slovenia, South Africa, Spain, Sweden, Switzerland, United Kingdom and United States.

› Any-to-any conversion of all common e-invoicing formats

› Generates PDF documents for audit-proof archiving and for hybrid formats such as

ZUGFeRD and Factur-X

› Creates and validates electronic signatures

› Integrates required local clearance systems and certified clearance providers, such as the

SdI system in Italy, a PAC in Mexico or a GSP in India.

The e-invoicing service supports all major standards and interfaces for secure invoice exchange

› Connects to any ERP system, including SAP ERP, SAP S/4HANA, Oracle, …

› Integrates with SAP via tRFC, SAP PI, SAP IS (formerly known as SAP CPI) or an API

Integrated process for e-invoicing and e-VAT reporting

Advantages

The e-invoicing service is extremely flexible. It scales across countries and requirements. Regardless of communication protocols, data formats or the volume of invoices transmitted, the service can be adapted to your needs or to new or updated e-invoicing stipulations at any time. Our out of-the-box e-invoicing services from the highly secure SEEBURGER Cloud lets you start e-invoicing quickly and efficiently.

E-Invoicing Service
✅ **Standardized global e-invoicing services** By using industry-specific modules that map country-specific processes, standards and stipulations (e.g. electronic signatures, clearance providers, certificates for communication, special visualizations), any organisation can get started quickly with the system.
✅ **The e-invoicing service is operated in an extremely secure cloud** Our highly standardized operating processes meet strict requirements typically going far beyond what you can provide on your own system.
✅ **E-invoicing communication network** Benefit from our partner network for e-invoicing. We have already connected a number of business partners and tax authorities. For us, partner connectivity is not a project, but simply activation for use.
✅ **Secure investment** We offer an ever growing range of services to meet your e-invoicing needs. Put your trust in a reliable partner whose all-in-one platform lets you combine standard modules with mapped e-invoicing stipulations in a highly flexible, adaptable and scalable manner. Start with what you need now and book further services when you need them with no fuss and at low cost.

Operation

The SEEBURGER team trained for the E-Invoicing Service provides the following services for you:

› **System Operation & Maintenance**
Secure operation, real time monitoring and EDI infrastructure maintenance

› **Trading Partner Management**
Connecting new trading partners through SEEBURGER (on request)

› **Change Management**
Maintenance of master data (certificates), translation rules (mappings) and processing rules (on request)

› **Service Management**
Providing you with a dedicated contact person (on request)

› **24/7 incident management, support and error handling**
Choose the level of support you require, from the basic level support included in the standard package, up to our premium support package.

We will find the right service level for your requirements.

SEEBURGER provides a constantly updated active-active environment for operation, which is constantly updated (release management).
Various disaster recovery options are available to ensure that your products and data are safe – whatever happens.

› **24/7 System Operation & Maintenance**
Secure operation, real time monitoring and maintenance of the required EDI infrastructure

› **24/7 incident management, support and error handling**
From the basic service level included in the standard, up to the premium support, depending on your requirements

ISO 27001, ISAE 3402 and TISAX®

ISO 27001

With information and IT security at its core, this certification required SEEBURGER to systematically identify the information technology facilities, processes and solutions required to provide their cloud services, as well as the information systems that are directly or indirectly linked to the SEEBURGER cloud services. This included fully documenting any potential vulnerabilities in the above, and documenting the measures in place to eliminate these.

SEEBURGER-IT follows the guidelines outlined in the BSI Basic Protection Compendium for defining specific processes.

SEEBURGER customers benefit from a highly available, powerful and in every respect secure IT.

ISAE 3402

The "International Standard on Assurance Engagements" (ISAE) 3402 SOC 1 certifies that an independent auditing institute has confirmed the lasting effectiveness of both the internal control system (ICS) and its continuous improvement process in SEEBURGER's provision of outsourcing services and cloud service operating processes, for a further year. This evidence is provided retrospectively within the one-year observation period by means of numerous random samples. The ICS protects all information that is received, generated, distributed, archived, and destroyed in the course of business activities in accordance with statutory provisions, national and international standards, internal corporate standards, and contractual obligations.

SEEBURGER customers benefit from the proven security of sensitive business processes, the best possible data protection and simplified accountability to their customers.

TISAX®

Since September 2020, SEEBURGER Cloud Services for the Bretten site have been TISAX®-certified at Level 2 (the high protection level), gaining an overall maturity level of 2.9 out of the maximum

possible 3.0. The TISAX® certification demonstrates that the information security management system in SEEBURGER's cloud services meets the automotive industry's specific performance requirements as well as those of a specific TISAX® Assessment Level.

This makes it easier for suppliers to the automotive industry among SEEBURGER's customers to prove their own TISAX assessment level to their customers.

Contact us!

Contact the SEEBURGER cloud specialists for an initial price indication based on your requirements. We would also be delighted to look at any new business cases in your company with you.

www.seeburger.com/company/worldwide-presence